

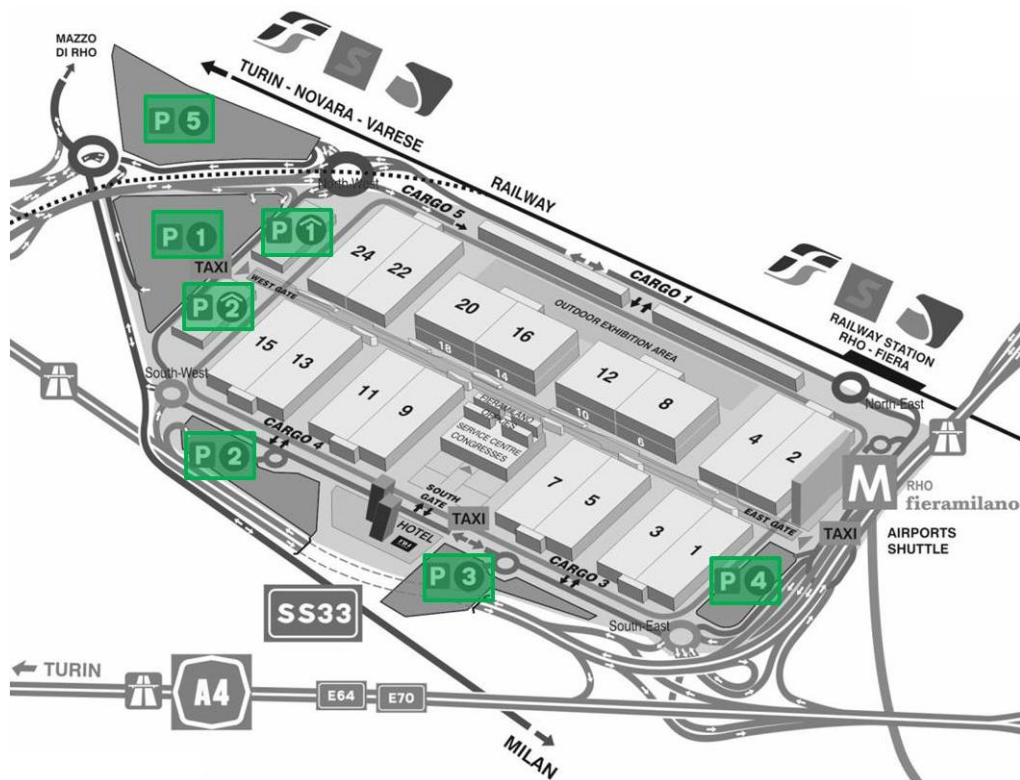
FIERACCESSIBILE - FAQ



1. Are car parking lots located far away from the pavilions?

The Fiera Milano Rho fair grounds have seven parking areas next to the entrance gates, called:

P1, P2, P3, P4, P5, PM1 (multi-storey), PM2 (multi-storey)



The distance from the pavilions depends on the location of the exhibitions. On our website visit <https://visitors.fieramilano.it/en>, we recommend the car parking lots nearest to every single event.

DISTANCES:

- P3 - SOUTH GATE: about 200 metres
- P2 - SOUTH GATE: about 340 metres
- P4 - EAST GATE: about 150 metres
- P1 - WEST GATE: about 100 metres
- PM1 - WEST GATE: about 100 metres
- PM2 - WEST GATE: about 100 metres

2. How many spaces in the car parks are dedicated for the disabled?

There are spaces reserved for the disabled in each car park.

- P1: 46 car parks
- P2: 24 car parks
- P3: 15 car parks

P4: 21 car parks
P5: 34 car parks
PM1: 28 car parks
PM2: 32 car parks
200 car parks in all.

If, in front of the entrance, appears the message FULL CAR PARK, APCOA Parking Italia, in accordance with Fiera Milano, reserves always some extra spaces for people with disabilities and holders of a disabled parking permit. In this case, just approach the access barrier and call on the intercom to tell the operator you have the permit. If there is still availability, you will be let in.

3. Is parking free of charge?

The marked parking spaces are free of charge for holders of disabled parking permits.

4. How can I park for free?

Collect the ticket provided at the entrance to each car park. To cancel the ticket charge, go to the "Fieraccessibile desk".

Attention: the desk is not always in the same place, as it depends on the location of exhibitions. To check it, visit <https://visitors.fieramilano.it/en>.

At the same desk you can ask also for the exhibition ticket.

5. Do I have to bring the parking permit with me?

It is NECESSARY to show the permit at reception in order to cancel the parking ticket charge. The holder of the permit must also be present. The car park is private and monitored by CCTV, so the permit may be removed from the car.

Alternatively, visitors may register on <http://fieraccessibile.fieramilano.it/> and request the card which is for Fiera Milano as valid as a disabled parking permit (see question 8).

6. If I already paid for the parking, can I ask for a refund?

If payment's already made at the automatic cash desks or at the exit barriers with credit card or contactless ATM card, you can ask APCOA for a refund by sending a photocopy of the identity card, the window sticker stating the municipal concession and the paid ticket indicating a telephone number, by mail to APCOA PARKING Italia S.p.A. - Via Renzo Zanellini, 15-46100 Mantova (MN), or by fax to +39 0376 345001, or by e-mail to info@apcoa.it. The refund will be made directly to the indicated address.

7. How can I identify the Fieraccessibile desk?

The Fieraccessibile desk is marked with the logo below:



If you cannot find it, please ask the hostesses or the staff at the entrances.

8. How do I register with Fieraccessibile?

To register to Fieraccessibile service, go to the <http://fieraccessibile.fieramilano.it/> page on the Fiera Milano website and follow the instructions.

9. Are the disabled entitled to a free ticket for exhibitions?

Many exhibitions offer two free tickets for people with disabilities. However, this choice doesn't depend on Fiera Milano. For more information, contact the Organizing Committee.

Attention: many exhibitions are reserved exclusively for sector operators. Make sure you are entitled to admission before arriving.

Attention: even free tickets are obligatory and must be carried at all times during your visit.

10. I'm a disabled visitor. Can I park my car inside the fairground?

To guarantee the safety of all Fiera Milano users, non-authorized vehicles are not permitted access to the fair grounds. This means that it is not enough to display a disabled parking permit to gain access.

In case of genuine difficulty, please contact fieraccessibile@fieramilano.it.

11. I'm a disabled exhibitor. Can I park my car inside the fairground?

In near the pavilions, there are parking spaces reserved for exhibitors. For more information, contact the Organizing Committee.

12. Entered the fairground, why is it necessary to go up to the upper level and then come down again?

It is necessary to go to the upper floor to reach the entrance to the reception area by way of a one-way route, precisely to enable visitors to get their tickets (see question 9). If you cannot use the stairs or escalators, there are lifts. If you cannot find them, please ask the staff at the entrances.

13. Can guide dogs enter the fairground?

Guide dogs are allowed.

14. How can the blind and partially sighted visit the fairground?

All external routes leading to the pavilions are equipped with Loges tactile routes. There are posts with tactile maps at the most important intersections. Corso Italia, which runs alongside the pavilions, is mapped with numbers on the columns visible to the partially sighted.

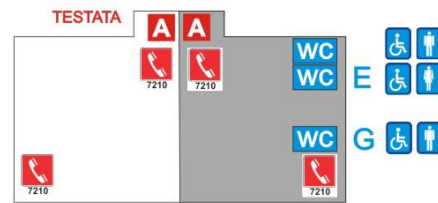
15. How can I borrow a wheelchair or a mobility scooter?

For on line reservation, <http://www.mobilitycenter.it/fieramilano/>

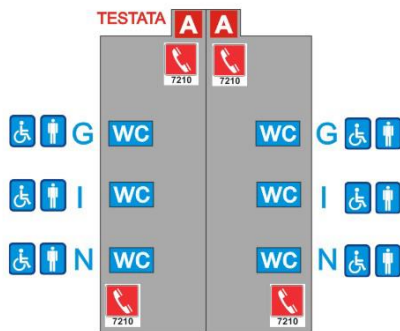
As an alternative call +39 389 8384077 or send an e-mail to info@mobilitycenter.it, specifying your forename & surname, exhibition of interest and the day planned for your visit.

16. What services are there available inside the pavilions?

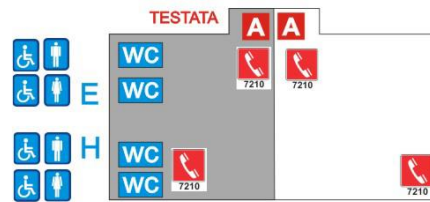
There are bathrooms for the disabled, lifts and emergency telephones inside each pavilion.



PADD. BIPLANARI
6-8-14-16



PADD. MONOPLANARI
1/3, 4/2, 5/7, 9/11, 13/15, 22/24



PADD. BIPLANARI
10-12-18-20

17. What should I do in case of emergency?

Contact our emergency number 7210 using the emergency telephones, inside the pavilions, or +39 02/4997.7210 using your own mobile phone.

18. Is there a similar procedure also at fieramilanocity?

Holders of a disabled parking permit may park for free in the car parking lots located on the top of pavilions 2 and 4. Ask the guards at the entrance. There are lifts and ramps to reach the pavilions.